

**SOUTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED**



**RESPONSES TO OBJECTIONS / SUGGESTIONS**

**On**

**ARR & Tariff Filings Proposals of Retail Supply Business for FY 2023-24**

**and**

**Power Purchase True-Ups for FY 2016-17 to FY 2022-23**

## Response to Objection of Sri.Swamy Jaganmayananda

S.No.	Summary of Objections / Suggestions	Response of the Licensee
Part-A 1.	No proper staff at sub-division and division level. For example, at Kodangalsub-division for three sections only one ADE and one AE is available to work. This need to be increased to JLM, LM, and CL for each village in each sub division and vacancies should be filled up.	Recruitment Notification, Dt:15.02.2023 was issued for filling up of 48 no's Assistant Engineer/Electrical Posts and 1553 No's of Junior Lineman posts and after completion of recruitment process the selected candidates will be allotted to the sections as per the recruitment.
2.	Our request for separate lines for AGL transformers and Domestic Transformers from Sub-stations is not completed till date. Its more than one year since we gave a representation in this regard. It should be completed at the earliest to avoid inconvenient to the villages.	Work sanctioned vide WBS No.:T-2133-75-02-12-03-001 for interlinking 11KV 24Hrs Husnabad Feeder to the Husnabad(V) which was earlier feeding through 11KV HusnabadAgl. Feeder and the work was also completed.
3.	A substation was sanctioned for Husnabad Village 6 years back, but no work has done on that till date.	Substation site not allotted for construction of 33/11KV SS at Husnabad (V).
4.	It is observed many a times that the ADE, AE, DE are closing the workbooks indicting that the contractor has completed the works and contract amount is being released to them. The contractors are not given the complete material for completion of the work. Since the works are not completed as per the estimated work due to not providing sufficient material the contractor would complete based on the material given to him.	Required Materials are been handed over to contractor through T-Note and work bills are claimed based on the field execution.
5.	<p>There is problem in stores management. When there is a transformer in the stores there will not be AB Switch and when there is Conductor there will not maching material etc. This leads to delay in erection of DTR and giving rise to other problems. Therefore, it is suggested that:</p> <p style="padding-left: 40px;">A. The entire stores management systems have to be computerized, and the applicant (farmer) should be able to track his application as in the case of any postal department, courier services, Amazon orders etc. A time frame needs to be stipulated for processing the consumer application at every stage of its processing and the levels of approval be reduced to the minimum.</p>	<p>All the materials are procured as per the consumption and requirement of the field</p> <p>The entire store management system in TSSPDCL is computerized through SAP(HANA) system and all the field officers have access of the information about the availability of the material irrespective of the stores and also regarding incoming supplies of the materials in the stores. Further, SMS alerts are sent to consumer at the time of registration, estimate sanction, major material drawl i.e. poles, conductor, AB cable, DTRs.</p>

	<p>B. All the people concerned – ADE, DE and other related officers should be able access the information about the material available in the stores so that the needy officers will be able to indent for their required material from their Section/Sub-Division only without visiting the stores office.</p> <p>C. The consumer should be able to access the availability of the material available in the stores from anywhere through the website and alsodelivery time should be indicated to the consumer online.</p> <p>D. The stores incharge should be able to supply the indented material to the need office/Section/Sub-Division.</p> <p>E. On receipt of the material, the office/Section/Sub-Division should be submitting utilization certificate etc. of the material to the stores for accounting purpose.</p>	
6.	Each district should be having stores for supply of material. There are no stores for all the new districts.	All the major District in TSSPDCL have established District stores and new Stores are also being established wherever required. New stores were created at 1)Siddipet 2) Suryapet 3)Wanaparthy and a sub store in Gadwal circle for catering the work load in new district.
7.	The facility for uploading a photograph of the transformer/transmission line etc., which is/are not working with longitude and latitude positions in the TSSPDCL APP should be provided so that the concerned officials will be able to act upon that immediately and resolve the issue.	The facility for uploading a photograph of any defect or problem in the electrical system, along with the GPS co-ordinates of the location, is available in TSSPDCL Mobile APP, since 2016. This facility can be utilized using “Report Us” icon available in the home-screen of the Mobile APP.
8.	When a consumer submits a DD for a DTR sanction, the consumer APP should show the estimation for the DTR work required. Eg. 11 kv line per km amount, LT line km total amount DTR capacity kva total amount. Grand total amount. This will avoid harassments by the Department in getting the estimation and making payment and also avoid scope for corruption.	The Proposal will be examined
9.	We have also asked the information about AB Switch and SG Set through an RTI letter to the Corporation PRO. Though we were informed that the switches have been fixed, there were some more transformers without AB Switch and SG Sets and	Only 1-Ph DTR Structures are not having AB Switches and HG Fuse sets. Remaining DTRs are equipped with AB Switches and HG Fuse sets.Instead of Fencing of DTR

	Fencing.	structures, Plinth rising is proposed wherever necessary.									
10.	Provide one van for each Transformer Repair Centre (SPM Center) so that the transformers are easily transported to the center and get it repaired and take it back for erection. Absence of this causing lot of hardship to the farmers and they have to incur lot of expenses for transportation of the DTR. Attend to it immediately.	3-Ton Van is provided at each Sub division near SPM shed and the failed DTRs are been transported by the 3-Ton Van.									
11.	Please look into the works of PallePragathi and Pattana Pragathi works done so far. Spcifically in agriculture, no work has been done so far till date.	PallePragathi and Pattana Pragathi works are carried out in Villages and Municipal wards. Damaged/Bent poles in agriculture were identified and work will be taken up phase wise/priority wise after allocation of budget.									
12.	Please inform the no. of sub-divisions in which the Deendayal scheme has been implemented so far.	DeenDayalUpadyaya Gram Jyothi Yojana(DDUGJY) Scheme was implemented in 74 Sub-Divisions by TSSPDCL									
13.	Transfer all the lines men andartisans in CSCs for every three years. The staff of CSC should be transferred to a different department/division not related to the CSC.	General Transfer Guidelines were issued in the years 2021-22 &2022-23 for transfer of Artisans Gr-I, Artisan Gr-II, , Artisan Gr-III, , Artisan Gr-IV after completing 3 years of service in the present post as on 30.06.2021 & 31.05.2022 respectively corresponding to the nature of the duties performed by them irrespective of the Grade, where-in Artisans in the ICSCs/CSCs are to be transferred from one office to another office within the Division.									
Part-B 1.	In order to avoid losses to the Discoms, the Government should pay their subsidy dues to the Discoms in time.	<p>From FY 2020-21 onwards, TS Discoms are receiving regular monthly advance payments of subsidy. 100% Tariff Subsidy of Rs. 5651.64 Crore (Rs.1397.50 Crore for TSSPDCL and Rs. 4254.14 Crore for TSNPDCL) has been received from Government for the F.Y. 2021-22.</p> <p><b>Reply From Revenu Wing:</b> The details of the subsidy approved and received by TSSPDCL is furnished hereunder:</p> <table border="1"> <thead> <tr> <th>Financial Year</th> <th>Subsidy approved</th> <th>Subsidy recieved</th> </tr> </thead> <tbody> <tr> <td>*2021-22</td> <td>1397.5</td> <td>1397.5</td> </tr> <tr> <td>2022-23(UptoDec-22)</td> <td>1208.18</td> <td>1059.74</td> </tr> </tbody> </table>	Financial Year	Subsidy approved	Subsidy recieved	*2021-22	1397.5	1397.5	2022-23(UptoDec-22)	1208.18	1059.74
Financial Year	Subsidy approved	Subsidy recieved									
*2021-22	1397.5	1397.5									
2022-23(UptoDec-22)	1208.18	1059.74									

		*Note: Tariff Subsidy approved for F.Y.2021-22 is taken as per Tariff order 2018-19. However, The Government of Telangana State is paying 100% of tariff subsidy regularly.																														
2.	<p>The due to Discom from various Government departments is Rs. 20, 871 Crores. As reported in newspaper, the dues of some departments are as follows:</p> <ul style="list-style-type: none"> <li>i. Irrigation: Rs. 9268.21 Cr.</li> <li>ii. Panchayatraj and RWS: Rs. 6353.14 Cr.</li> <li>iii. Municipal Administration: Rs. 1502.86 Cr.</li> <li>iv. Metro Water Board: Rs. 2857.65 Cr.</li> <li>v. Central Govt.: Rs. 658.24 Cr.</li> <li>vi. Others: Rs. 230.93 Cr.</li> </ul> <p><b>Total:Rs. 20871.03 Cr.</b></p>	<p>The Dues to TSSPDCL from various Government departments is as follows:</p> <p><b>(RS.in Crs)</b></p> <table border="1"> <thead> <tr> <th>Departments</th> <th>Arrears as on 31.03.2022</th> <th>Arrears as on 31.12.2022</th> </tr> </thead> <tbody> <tr> <td>LT Panchayat Raj&amp;Rural Development</td> <td>2213.61</td> <td>2372.06</td> </tr> <tr> <td>LT Municipal Adm and Urban Development</td> <td>871.03</td> <td>942.83</td> </tr> <tr> <td>HT HMWW and SB(Water Works)</td> <td>1485.51</td> <td>2355.3</td> </tr> <tr> <td>HT MincAdmn&amp;Urban Development</td> <td>202.97</td> <td>252.42</td> </tr> <tr> <td>HT Govt Lift Irrigation Schemes</td> <td>2969.44</td> <td>433.17</td> </tr> <tr> <td>Mission Bhagiratha(LT+HT)</td> <td>892.47</td> <td>1353.88</td> </tr> <tr> <td>Central Govt &amp; Central Govt Undertakings</td> <td>597.53</td> <td>649.12</td> </tr> <tr> <td>Other State Govt.depts</td> <td>115.12</td> <td>152.31</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>9347.68</b></td> <td><b>12413.10</b></td> </tr> </tbody> </table>	Departments	Arrears as on 31.03.2022	Arrears as on 31.12.2022	LT Panchayat Raj&Rural Development	2213.61	2372.06	LT Municipal Adm and Urban Development	871.03	942.83	HT HMWW and SB(Water Works)	1485.51	2355.3	HT MincAdmn&Urban Development	202.97	252.42	HT Govt Lift Irrigation Schemes	2969.44	433.17	Mission Bhagiratha(LT+HT)	892.47	1353.88	Central Govt & Central Govt Undertakings	597.53	649.12	Other State Govt.depts	115.12	152.31	<b>TOTAL</b>	<b>9347.68</b>	<b>12413.10</b>
Departments	Arrears as on 31.03.2022	Arrears as on 31.12.2022																														
LT Panchayat Raj&Rural Development	2213.61	2372.06																														
LT Municipal Adm and Urban Development	871.03	942.83																														
HT HMWW and SB(Water Works)	1485.51	2355.3																														
HT MincAdmn&Urban Development	202.97	252.42																														
HT Govt Lift Irrigation Schemes	2969.44	433.17																														
Mission Bhagiratha(LT+HT)	892.47	1353.88																														
Central Govt & Central Govt Undertakings	597.53	649.12																														
Other State Govt.depts	115.12	152.31																														
<b>TOTAL</b>	<b>9347.68</b>	<b>12413.10</b>																														
3.	<p>The billing machines: IRDA and IRPORT machines are supplied. If anyone/all of them are not working, SASA app should be used. Even this SASA also will not work in the absence of network/data. Due to this, billing is getting delayed. Hence, as in the case of NPDCL TAB phones should be provided. Alternatively provide IRDH and IRPORT machines. <b>Or else provide smart meters as in the case of Gujrat to avoid billing problems.</b></p>	<p>We have implemented the SASA app in the month of November-2022 to bill the services to avoid billing issues which includes Manual Errors, Technical Errors in billing procedures. Initially while implementing the SASA app, due to knowledge gap to the field staff the billing process had been delayed in the month of November-2022 and December-2022. But in the month of January-2023 there were no issues regarding SASA app and billing completed in-time in the jurisdiction of TSSPDCL.</p>																														
Part-C 1.	<p>Dispense with the procurement, storage and supply of all the electrical equipments including transformers, switches, conductors, poles, matching, material etc. by the Department.</p>	<p>Dispense of procurement of the materials used for electrical lines/work by the department may lead to inflow of low quality materials and deferment in technical parameters which may creat complications in the system.For maintaining procurement of quality of material and to ensure safety of system and consumers it</p>																														
	<p>Allow manufactures from whom you are sourcing the stores material to manufacture</p>																															

	all the electrical equipments required for AGL, Industrial and Domestic consumers as per the specification stipulated by the Departments like ISI, FSSAI. Let the manufactures manufacture all the items required as per your stipulation and sell to the consumers with you quality logo.	has to be maintained by department only. Further, all the materials procured are covered under warranty as per the requirement of the materials from 18 months to 5 years.
3.	Allow all the private contractors to fix the DTR or any other equipment or undertake any work related to fixing of the equipment and laying of the lines as per the guidelines standardized by the Departments.	Works are been allotted to the private contractors having valid TSSPDCL Vendor registration through tendering process and works are being carried out as per the construction specification standards of the department.
4.	The DISCOMs should open only the Advisery or Guidance Cells for advising the consumers based on their requirement for domestic/AGL/Industrial for procurement and installation of the materials as per their requirement either for domestic/AGL/Industrial use.	Dispense of procurement of the materials used for electrical lines/work by the department may lead to inflow of low quality materials and deferment in technical parameters which may creat complications in the system.For maintaining procurement of quality of material and to ensure safety of system and consumers it has to be maintained by department only. Further, all the materials procured are covered under warranty as per the requirement of the materials from 18 months to 5 years.
5.	It should limit its activities to the extent of bills for the power consumed and recovery of bills amopunts on monthly basis.	No Comments
6.	In case of any repairs required or replacement is required, the supplier of machinery or parts of equipment should attend to the same within the guarantee/warranty period. After the warranty period he can charge for repairs. Allow the manufactures to open their service centers.	Dispense of procurement of the materials used for electrical lines/work by the department may lead to inflow of low quality materials and deferment in technical parameters which may creat complications in the system.For maintaining procurement of quality of material and to ensure safety of system and consumers it has to be maintained by department only. Further, all the materials procured are covered under warranty as per the requirement of the materials from 18 months to 5 years.